

# Design an Impactful Website

## Introduction

In today's digital world, a website is your business's online home - your storefront, your office, your brand's identity. Whether you're just starting or growing your business, having a website can help you reach more customers, build credibility and boost sales. But where do you begin, especially if you're on a budget or have limited technical experience? This guide will help you design a website that looks professional, works smoothly and speaks directly to your customers.

## Why your website matters

A well-designed website is more than just a pretty face; it's your chance to showcase your business, products and services. Think of it as your personal 24/7 sales representative. Here's why it's so important:

- **Credibility:** Customers trust businesses that have their own online presence, especially a well-presented website.
- **Reach:** A website allows you to connect with people from different regions, even globally.
- **Convenience:** With an online store, your customers can shop or learn about your services anytime, anywhere.

## Start simple: know your goals

Before diving into design, it's essential to understand what you want your website to achieve:

- Do you want to sell products online? Consider an e-commerce site.
- Do you want to share information? A blog or portfolio site might be best.
- Are you providing services? A clear and easy-to-navigate service page is key.

## Choose the right platform

You don't need to be a tech expert to create a website. Several user-friendly website builders are available at affordable prices:

- **Wix:** A drag-and-drop builder that offers templates for different types of businesses.
- **WordPress:** Great for blogging or if you need more customisation options.
- **Squarespace:** Known for sleek, professional templates and an intuitive interface.
- **Shopify:** Ideal if you plan to run an online store.

These platforms often have free trials and tiered plans, so you can start small and upgrade as your business grows.

### **Pick a template that reflects your brand**

Your website should reflect the heart and soul of your business. Choose a template with layout, colours and fonts that reflect your business's personality and mission. For example:

- If you're in fashion, use a template that focuses on photography and style.
- If you're offering consulting services with a straightforward personality, select a sleek, corporate template.
- If you're selling handmade goods, choose a design that showcases the products beautifully.

The key is to select a template that gives you flexibility but is also simple enough for you to update on your own.

### **Keep your content clear and engaging**

Your website's content should answer two key questions: Who are you? and How can you help me?

- **Homepage:** This is your chance to make a first impression. Your homepage should have a clear headline about your business and a short description of what you offer.
- **About page:** Share your story, your values and why you started your business. Personal connections are powerful, so don't be afraid to let your passion and personality shine through.
- **Products/Services page:** Provide clear, detailed information about what you offer. Include pricing, descriptions and high-quality photos.

- **Contact information:** Make it easy for customers to get in touch with you. Include an email, phone number and social media links.

### **Make your website mobile-friendly**

In many areas people access the internet primarily through mobile devices. It's crucial that your website looks and works great on phones and tablets. Most website builders offer mobile-optimised templates, but double-check to make sure your site loads quickly and all buttons are easy to click.

### **Add social proof**

Let your happy customers help you sell! Adding testimonials, reviews or case studies to your site will build trust and help you connect with potential buyers. If you've been featured in local media or have won any awards, proudly display those too.

### **Optimise for search engines (SEO)**

You want your website to be found by potential customers, so make sure you're using simple SEO techniques:

- Use relevant keywords in the content (words or phrases your customers might search for).
- Add alt text to your images so search engines can understand them.
- Write blog posts or articles that share useful information related to your business (e.g. tips, stories or how-tos). This will help your website show up in search results.
- Link-building enhances your visibility in web search results. This means creating quality content with links to other pages on your site (internal), links to other sites (outbound) or other credible sites to have links to yours (inbound).

### **Keep your website updated**

A website is not a "set it and forget it" tool. To keep visitors engaged, update it regularly with new content, blog posts, products or offers. If you're selling goods, make sure your product availability is current. If you're offering services, highlight any new promotions or changes.

### Don't be afraid to ask for help

If designing a website feels overwhelming, don't hesitate to ask for help. Here are some other options:

- Many online resources can support you, from YouTube tutorials to freelance designers who can work within your budget.
- You could offer a skills or product swap with a web designer.
- You can also join other communities for women entrepreneurs where you can share tips, ask questions and find encouragement.

### Final tips:

- Start small and build over time. Your first website doesn't need to be perfect; it just needs to get the job done. You can always make improvements as you grow.
- Focus on your customers. Keep their needs and interests at the forefront of your design and messaging.
- Celebrate your progress. Every step you take in building your online presence is a win for you and your business!

Remember, your website is your chance to show the world who you are. Take the leap, get creative and enjoy the process of building your online space!